



BPD Calls for Service by Type, 2012 - 2020

Disaggregated by how calls are generated / how calls originate

		2012		2013		2014		2015		2016		2017		2018		2019		2020	
Type 1	911	6.8%	1,448	6.5%	1,502	5.9%	1,452	5.6%	1,430	5.4%	1,380	7.0%	1,515	7.7%	1,480	6.8%	1,190	6.6%	912
	In-Person	2.5%	543	2.5%	565	2.3%	557	2.0%	521	2.3%	583	2.4%	521	2.5%	478	2.1%	376	1.5%	202
	Officer/Radio	37.3%	7,950	44.3%	10,184	47.5%	11,749	44.5%	11,368	44.1%	11,368	35.5%	7,704	30.7%	5,871	24.0%	4,233	17.3%	2,391
	Online Report	3.8%	820	4.1%	949	4.4%	1,097	4.1%	1,053	3.7%	950	3.9%	847	3.9%	747	5.0%	879	5.8%	800
	Phone	49.6%	10,577	42.5%	9,770	39.9%	9,863	43.7%	11,169	44.6%	11,504	51.2%	11,095	55.2%	10,551	62.1%	10,950	68.9%	9,530
Type 2	911	20.1%	1,957	21.2%	2,061	21.1%	2,068	19.4%	1,949	17.5%	1,677	20.1%	1,868	19.6%	1,739	16.3%	1,506	17.1%	1,386
	In-Person	1.8%	172	1.8%	172	1.9%	190	1.5%	146	1.4%	138	1.7%	158	1.4%	125	1.3%	116	1.0%	83
	Officer/Radio	9.7%	940	11.5%	1,111	11.7%	1,149	10.6%	1,062	10.5%	1,008	8.6%	798	7.7%	678	5.6%	513	3.5%	286
	Online Report	0.8%	73	0.7%	69	0.9%	85	0.7%	72	1.3%	122	1.3%	124	1.1%	101	1.1%	102	0.9%	71
	Phone	67.7%	6,572	64.8%	6,287	64.4%	6,318	67.8%	6,806	69.3%	6,662	68.2%	6,328	70.1%	6,208	75.8%	7,006	77.5%	6,275
Type 3	911	33.8%	555	38.7%	587	34.3%	561	34.9%	588	31.5%	533	33.0%	550	31.4%	503	28.9%	444	25.2%	405
	In-Person	2.9%	47	3.0%	46	2.9%	47	2.2%	37	1.8%	30	1.5%	25	1.2%	19	1.8%	27	1.6%	26
	Officer/Radio	11.7%	192	13.9%	211	8.6%	140	7.2%	122	7.2%	122	5.2%	87	5.5%	89	3.1%	47	2.7%	44
	Online Report	0.2%	3	0.1%	2	0.1%	2	0.1%	1	0.0%	-	0.1%	1	0.1%	1	0.1%	1	0.0%	-
	Phone	51.5%	846	44.2%	671	54.2%	887	55.6%	935	59.5%	1,006	60.2%	1,003	61.8%	992	66.2%	1,017	70.4%	1,129

all data is preliminary and subject to change